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# Computational strategies for reducing annotation effort in language documentation

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## A case study in creating interlinear texts for Uspanteko

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#### Abstract

With the urgent need to document the world's dying languages, it is important to explore ways to speed up language documentation efforts. One promising avenue is to use techniques from computational linguistics to automate some of the process. Here we consider unsupervised morphological segmentation and active learning for creating interlinear glossed text (IGT) for the Mayan language Uspanteko. The practical goal is to produce a totally annotated corpus that is as accurate as possible given limited time for manual annotation. We discuss results from several experiments that suggest there is indeed much promise in these methods but also show that further development is necessary to make them robustly useful for a wide range of conditions and tasks. We also provide a detailed discussion of how two documentary linguists perceived machine support in IGT production and how their annotation performance varied with different levels of machine support.

#### 1 Introduction

With languages dying at the rate of two each month (Crystal, 2000), there is an urgent need to create linguistically detailed records of endangered languages. Broadly outlined, documentation of a language begins with the development of a collaboration between a community of speakers of the language and an individual or group, either within or outside the community, interested in supporting the work of documenting the language. The next stage is collection (by recording) of audio/video data and then transcription of the recorded data. This often includes developing an orthography for the language. Ideally, some portion of the transcribed texts is also translated into a language of broader communication, possibly followed by a stage of linguistic analysis and description. This analysis stage involves detailed, time-consuming linguistic annotation of the transcribed texts. This is the stage that we are interested in supporting with computational assistance. The resulting collection of data and analyses can then be used to create a variety of materials, including grammars, dictionaries, language teaching and learning materials, spell-checkers, websites, and other community-oriented language resources. Ideally, future access to the language data is ensured via archiving, publication, and other methods of storage and/or dissemination.

Computational linguistics can play an important role in reducing the workload in such efforts: models that learn from data can be used to speed up the documentation process and to pinpoint interesting examples. This paper details a set of computational strategies for aiding language documentation and experiments that test the effectiveness of those strategies in a realistic language documentation context. Specifically, we examine the effectiveness of a range of computational learning approaches, from unsupervised (inducing structure from raw text) to fully-supervised (learning from previous human annotation), for assisting the production of *interlinear glossed text* (IGT) for the Mayan language Uspanteko.

IGT is a widely-used, multi-level format for presentation of linguistic data and analysis. In documentary work, it can serve as a focal point for the interplay between analysis and documentation, and it greatly facilitates later exploration and analysis of the language. However, IGT annotations are time consuming to create entirely by hand, and both human and financial resources are extremely limited in this domain. Thus, language documentation presents an interesting test case for computational assistance to ensure consistency and maintainability of analyses and to speed up annotation in a real-life context of great import. There are a number of barriers and opportunities in attempting to do so. In this paper, we specifically address:

<sup>&</sup>lt;sup>1</sup>Below, we give citations only for our previous publications, each of which offers a more detailed discussion relevant to the point being discussed. Citations to other relevant work appear

- 1. Standardization and representation (section 2). The data created by most documentation projects uses idiosyncratic formats and usually contains errors that require considerable cleanup before they can be processed by computational tools. The lack of a single standard format for IGT means that representations and structures used by one project are likely to be incompatible with those used by other projects, limiting the reusability of painstakingly annotated data. We discuss cleaning up an existing corpus of Uspanteko for our experiments and converting it to IGT-XML (Palmer and Erk, 2007).
- 2. **Analysis.** Producing IGT involves morphological segmentation, translation of stems, understanding the contribution of individual morphemes to the meaning of the sentence, and labeling the glosses of stems and morphemes. We test whether some of these decisions can be made more efficiently with computational help for morphology and glossing.
  - (a) **Morphology** (section 3). Words are segmented into their stems and affixes. We discuss unsupervised methods for identifying concatenative stems and affixes from raw texts as a preprocessing step for IGT creation (Moon and Erk, 2008, Moon et al., 2009).
  - (b) **Glossing (section 4).** Stems and affixes are given labels that indicate their grammatical function. We summarize and expand on our previous work employing active learning and semi-automated labeling to reduce the cost of annotating these labels (Palmer et al., 2009, Baldridge and Palmer, 2009).
- 3. Interaction of linguists with machine decisions (section 5). We consider the influence of machine decisions on documentary linguists who are developing their own analysis of a language with computational support. We consider this for gloss labeling for Uspanteko with respect to a documentary linguist who is an expert in the language (Telma Can) and one who had no prior experience with it (Eric Campbell).

We also argue that language documentation raises interesting and unique challenges for computational linguistics and language technologies. Textual data from language documentation presents different issues, both linguistic and non-linguistic, than extensively-adjudicated data from well-studied languages. The challenges include (a) dealing with simple, but annoying, formatting problems, (b) working with a level of analysis (IGT) that is undeniably important in linguistics but is not commonly considered by computational linguists (however, see Xia and Lewis (2007, 2008), Lewis and Xia (2008)), and (c) working with constantly changing hypotheses about how to appropriately analyze a language. Furthermore, though we describe documentation

in those publications and in the sections corresponding to each point.

as consisting of several distinct stages, in reality different stages of the process overlap. This is especially true of the analysis process, which is in fact a discovery process in which morphological analysis/segmentation, morpheme labeling, and even transcription and translation each inform the other.

Additionally, language documentation provides the opportunity to work with a wider range of languages, including many that are typologically different from the languages of the most widely-used corpora in computational linguistics. A computational model based on a handful of related, dominant, or often-recycled languages does not stand up to scrutiny as well as a model that has been tested on a broad selection of the world's languages from diverse language groups. This setting also offers the chance to test computational approaches like active learning in a live annotation context with real human annotators, rather than *post hoc* on existing data sets, as it is typically done.

We report three main findings. **First**, basic computational skills like scripting and data management can be very effective in improving the quality and consistency of data annotated in language documentation projects, as well as increasing the data's suitability for reuse, both by humans and by machines. **Second**, both fully-automatic morphological segmentation and partially-automatic morpheme glossing show some promise for speeding up IGT production, if handled carefully. And **third**, to be effective, *any* computational support for language documentation must take into account the complex interactions between human annotators and automated analysis.

#### 2 Data standardization and representation

In order to evaluate fully or partially automated analysis, existing annotations are needed for comparison to the predictions of the automated system. To provide a realistic language documentation scenario, we work with a collection of existing texts from the Mayan language Uspanteko as the reference corpus for our experiments.

The original Uspanteko data contains a number of inconsistencies and incomplete annotations.<sup>2</sup> It is presented in a loose space-delimited format. To enable reliable extraction of morpheme segmentation and glosses for measuring the performance of our models, it was necessary to clean up such annotation gaps and errors. The cleaned-up corpus also is more suitable for reuse by linguists and other interested parties, particularly those lacking language-specific knowledge and/or linguistic training. The second stage of preparing the corpus was to convert the annotation to IGT-XML (Palmer and Erk, 2007), an extensible XML format for IGT that facilitates creation of tools for working with the data and helps ensure its longevity for future use. The resulting

 $<sup>^2</sup>$ In our experience, many corpora produced by language documentation projects contain similar inconsistencies and annotation gaps.

cleaned and converted corpus may support future work on language technologies for Uspanteko.

Here, we discuss high-level considerations for digital representations for language documentation, our choices and procedures for the data preparation step, division of the resulting materials for experimentation, and the hybrid glosses we use in the semi-automated annotation experiments.<sup>3</sup>

#### 2.1 Digital data management for language documentation

One important aim of language documentation is to record and preserve language data in ways that will be accessible and useful to different users (for example, native speakers, community language teachers, or linguists of various stripes) both now and in the future. Bird and Simons (2003) is an extensive discussion of requirements for achieving interoperability and portability in language documentation. Different documentation efforts may require different types of annotation, and documentation projects currently use a number of different (often incompatible) tools and formats for managing their efforts. In other words, there is no single standard approach to the documentation workflow.

To better understand data management needs and current practices in language documentation, we conducted an informal survey of linguists in the Department of Linguistics at the University of Texas at Austin who were working on documentation projects. The main finding of our small survey is that approaches vary widely. One of the five projects surveyed was at the early stage of eliciting individual lexical items. Two projects maintained transcription and translation tiers, but no morpheme-level glossing. Two more had digitized texts with full IGT: transcription, translation, and morpheme glossing. There was also wide variation in software used for transcription and/or glossing. Two projects used Shoebox/Toolbox, two used ELAN (one of those in conjunction with Microsoft Excel) and the fifth used a combination of Microsoft Word and Microsoft Access.

Although methods, technologies, and formats vary widely even across this small sample, linguistic analysis and IGT production for language documentation involve a common set of tasks to accomplish and problems to resolve.

<sup>&</sup>lt;sup>3</sup>This section focuses on attaining *internal* consistency for a dataset. We do not here address achieving *externally-oriented* consistency through use of annotation or other standards, as it is outside the scope of this work. Development and use of such standards is a complex issue with an extensive literature. See, among others, Bird and Simons (2003), Farrar and Langendoen (2003), Barwick and Thieberger (2006), Farrar and Lewis (2007), and the outcomes and proceedings of the EMELD project and associated workshops (http://emeld.org). Another collection of relevant resources and links can be found on the Cyberling wiki (http://elanguage.net/cyberling09).

<sup>4</sup>http://www.sil.org/computing/shoebox

<sup>5</sup>http://www.lat-mpi.eu/tools/elan

The following is a list of underlying components required for text glossing and interlinearization:<sup>6</sup>

- 1. Development of an orthography for the language and a set of labels to be used for glossing.
- Linguistic analysis, including segmentation of word forms, obtaining stem translations, and determining the contributions of non-stem morphemes to meaning.
- 3. Labeling stems and morphemes with glosses or parts-of-speech.
- 4. Iterative revision of the linguistic analysis, making appropriate changes to orthography, label set, segmentation, and gloss labels.
- 5. Checking consistency of labels and analysis.
- 6. General digital management of data at various stages of annotation.

We focus our efforts on items 2, 3, and 4. We assume previous development of an orthography, basic understanding of the language's morphology, and a set of pre-defined gloss labels, as dictated by the documentation project. Even more than most standard annotation in computational linguistics, annotation in language documentation is itself a process of discovery. The pipeline model used in much of natural language processing is inappropriate here, presenting another significant challenge to the use of computational support.

#### 2.2 OKMA Uspanteko corpus

Our reference corpus is a set of texts (Can et al., 2007a) in the Mayan language Uspanteko. Uspanteko is a member of the K'ichee' branch of the Mayan language family and is spoken by approximately 1320 people, primarily in the Quiché Department in west-central Guatemala (Richards, 2003). The texts were collected, transcribed, translated, and annotated as part of an OKMA<sup>7</sup> Mayan language documentation project and are currently accessible via the Archive of Indigenous Languages of Latin America (AILLA).<sup>8</sup>

The portion of the Uspanteko corpus we use contains 67 texts with various degrees of annotation. All 67 texts have been transcribed, several translated but not glossed, and 32 of the texts have full transcriptions, translations, morphological segmentation, and glossing. The transcribed and translated texts are like the Uspanteko sample shown below (text 068, clauses 283-287):

(1) a. Uspanteko: Non li in yolow rk'il kita' tinch'ab'ex laj inyolj iin, si no ke laj yolj jqaaj tinch'ab'ej i non qe li xk'am rib' chuwe, non

<sup>&</sup>lt;sup>6</sup>We make no claim that this is a comprehensive, fully representative list.

<sup>&</sup>lt;sup>7</sup>http://www.okma.org

<sup>8</sup>http://www.ailla.utexas.org

<sup>&</sup>lt;sup>9</sup>See Table 2 for additional details. The set of texts available at AILLA varies somewhat from the set we used.

qe li lajori non li iin yolow rk'ilaq.

- b. Spanish: Sólo así yo aprendí con él. No le hablé en mi idioma. Sino que en el idioma su papá le habló. Y sólo así me fui acostumbrando. Sólo así ahora yo platico con ellos.
- c. English: And so I learned with him. I did not speak to him in my language [K'ichee']. But his father spoke to him in HIS language [Uspanteko]. That's how I got used to it, and so now I speak with them.

The glossed texts average 490 clauses each and are of four different genres. Five are oral histories, usually having to do with the history of the village and the community, and another five are personal experience texts describing events from the lives of individual people in the community. One text is a recipe, another is an advice text describing better ways for the community to protect the environment, and the remaining twenty texts are stories, primarily folk stories and children's stories. This is a small dataset by current standards in computational linguistics, but it is rather large for a documentation project.

#### 2.3 Interlinear Glossed Text

Interlinear glossed text (IGT) is a flexible and efficient way of presenting multiple levels of linguistic analysis and can take many different forms (Bow et al., 2003). IGT in a readily-accessible format is an important resource that can be used to examine hypotheses on novel data (e.g. Xia and Lewis, 2007, 2008, Lewis and Xia, 2008). Furthermore, it can be used by educators and language activists to create curriculum material for language education and promote the survival of the language (Stiles, 1997, Malone, 2003, Biesele et al., 2009).

We focus here on a traditional four-line IGT format, with an additional project-defined fifth tier. The TEXT (below, as (2)) line shows the original text. The next two lines—MORPH and GLOSS—present a morphological segmentation of the text and morpheme-by-morpheme glosses, respectively. The gloss line typically includes both labels for grammatical morphemes (e.g. NEG or INC) and translations of stems (e.g. *hablar* "to speak, to speak to" or *idioma* "language"). The fourth TRANS line is usually a translation of the original text. The following is an example from Uspanteko: <sup>10</sup>

<sup>&</sup>lt;sup>10</sup>KEY for all gloss/pos line abbreviations used in this paper: ADJ=adjective, ADV=adverb, AP=antipassive, A1S=singular first person absolutive, DEM=demonstrative, ESP=spanish loan word, EXS=existential, E1S=singular first person ergative, E3S=singular third person ergative, GNT=gentilicio (demonym), INC=incompletive, NEG=negation, PART=particle, PERS=person marking, PREP=preposition, PRON=pronoun, S=sustantivo (noun), SC=category suffix, SR/SREL=relational noun, SUF=suffix, TAM=tense/aspect/mood, VI=intransitive verb, VT=transitive verb

- (2) TEXT: Kita' tinch'ab'ej laj inyolj iin
- (3) MORPH: kita't-in-ch'abe-j laj in-yolj iin GLOSS: NEG INC-E1S-hablar-SC PREP E1S-idioma yo POS: PART TAM-PERS-VT-SUF PREP PERS-S PRON

TRANS: 'No le hablo en mi idioma.' ('I don't speak to him in my language.')

In addition to the four lines described above, OKMA uses a fifth tier (POS), described as the word-class line. This line is a mix of traditional POS tags, positional labels (e.g. suffix, prefix), and broader linguistic categories like TAM for tense-aspect-mood.

The Leipzig Glossing Rules<sup>11</sup> are a recent movement toward a standardized system for IGT. The Leipzig Rules are proposed not as a fixed standard but rather as a set of conventions which, for the most part, simply reflect and codify what is already common practice in the linguistics community. It should be noted that the Rules reflect common practice in the *presentation* of IGT. For machine-readability, we need a fixed *structured* representation of the data presented by IGT.

#### 2.4 IGT-XML

For the purposes of electronic archiving and presentation, and in order to be amenable to computational analysis and support, it is necessary to have a machine-readable version of the corpus used by the documentation project. This involves a number of choices about formats and standardization. This section describes the IGT-XML format that we use.

The OKMA annotations were created using Shoebox/Toolbox, a widely-used tool for lexicon management and IGT creation, particularly in language documentation contexts. The custom, pre-XML whitespace delimited format generated by Toolbox is perhaps the most widespread format for digital representation of IGT, but the format makes normalization into a structured representation particularly challenging. In addition, in Toolbox the glossaries, grammatical markers and segmentations are defined individually for each project, and there is a learning curve of varying steepness for an incoming linguist when learning how these are defined. The same problems with project definitions arise when using other software such as Microsoft Excel or Word.

Since hardware changes over time, and most pieces of software and operating systems rely on specific hardware to run, it is crucial to choose, for long-term storage of data, a format that does not depend on the availability of a single piece of software. In the ideal case, one would choose a data format

<sup>11</sup>http://www.eva.mpq.de/lingua/resources/glossing-rules.php

FIGURE 1: Partial IGT-XML representation for two Uspanteko words. (translations: *salio entonces*; *then he left*.)

that is human-readable as well as machine-readable, to enable future users to understand and access the data format even when all software that previously read the data has become obsolete.

For our experiments in semi-automatic and automatic analysis, one central requirement of the representation format is *flexibility*, in particular the ability to add or exchange layers of annotation in a modular fashion. The format should be flexible as to which layers of annotation are present, and in which order they are added. It should also allow us to store, side by side, gold labels created by a human annotator and machine-created labels for the same layer of annotation.

XML formats fulfill all these requirements: They are human-readable as well as machine-readable, and they are independent of any particular software. We use the IGT-XML format (Palmer and Erk, 2007), a *mildly standoff* format. It uses globally unique IDs rather than XML embedding for linking annotation layers. In particular, <morph> and <word> annotations are kept separate. In this format, annotation layers can be added flexibly without any change to existing layers. Figure 1 shows an example. 12

In its minimal form, IGT-XML has three blocks, for phrases, morphemes, and glosses, but it is extensible by further blocks, e.g., for POS-tags. It is also possible to have different types of annotation at the same linguistic level, for

<sup>&</sup>lt;sup>12</sup>Earlier XML formats proposed for IGT (e.g. Hughes et al. (2004), Hughes et al. (2003)) bow et al. (2003)) use representations which nest tiers of annotation one within the other. Strictly hierarchical formats such as the one introduced by Hughes et al. (2003) limit flexibility of annotation layers and are thus inconvenient for our purposes. In that model, the morphological analysis of a word is stored within the representation for that word, such that the addition of another, machine-generated morphological analysis would require changing the representation of each word. A more flexible format—the EOPAS format—is introduced in Schroeter and Thieberger (2006), but that format too is largely tailored to flexibility in presentation rather than analysis.

example manually created as well as automatically assigned POS-tags.

The flexibility afforded by IGT-XML is useful not only for managing automatic and semi-automatic analyses, but also for storing manual annotation. The structure of languages targeted in language documentation projects is usually not as well-studied as the structure of more intensely studied languages like English. Consequently, linguistic analysis of the language data is often tentative and subject to change. For this reason it is advantageous to have different layers of annotation that are not coupled tightly, such that individual layers can be exchanged without affecting others.

#### 2.5 Normalization of OKMA annotations

The examples of Uspanteko shown so far have been perfectly segmented, perfectly labeled, and perfectly aligned. Each morpheme is assigned precisely one label; stem and affix status is consistently indicated by hyphenation (affixes take hyphens, stems do not); and the crucial MORPH and GLOSS tiers each contain the same number of elements. Consistency in labeling and alignment is essential for IGT data to be smoothly handled in our experiments. The original annotations are often messier than this. In this section, we discuss the data clean-up work that was undertaken by Palmer (a computational linguist) and Can (a linguist and Uspanteko language expert), working side-by-side. This proved to be a very effective combination of skills for a rapid and targeted effort to improve the machine-readability and consistency of the corpus.

Textual data from endangered languages, many of which have never been written down before, tend to require more preprocessing than text that was written down to start with, even if that text is itself in an under-resourced language. The orthography and the grammatical analyses that form the basis of the associated writing system are often in a state of flux during the documentation process. In addition, the vast majority of documentary data are from transcribed spoken texts, often spontaneous speech or story-telling, with the usual dysfluencies, false starts, repetitions, and incomplete sentences. The annotations of the transcriptions inherit this messiness. Finally, IGT versions of the texts are sometimes produced by annotators with varying levels of knowledge and/or expertise, both language-specific and pertaining to linguistic analysis. In our case, all of these factors together resulted in IGT which needed a lot of clean-up.

For this task, we applied standard scripting, concordancing, and searchand-replace techniques, including heavy use of regular expressions. We aimed for the simplest script or code possible to zoom in on potential errors without having to hunt through the entire corpus to find them.

**Grouping of annotation tiers.** For each clause of labeled text, there should be a text tier, a morpheme tier, a gloss tier, a word-class tier, and a translation tier. In a whitespace-delimited format, grouping of annotation tiers is often

CORRECT	Х-	el	-ch
Тоо мисн	X-	-el-	-ch
Too little	Х	el	ch
MIXED	Х	-el	-ch

TABLE 1: Some hyphenation possibilities for a three morpheme word form.

indicated by inserting a blank line between each clause-level grouping, and errors in this grouping (e.g. extra blank lines *between* related annotation tiers, or absence of a blank line between tiers for two different clauses) are easy for a human to diagnose but tedious to correct. At the same time, getting this basic grouping right is essential for any subsequent automated processing. We used a simple script to produce a list of suspect clauses requiring attention to better target our manual review.

**Label consistency.** Because most systems used for IGT production do not restrict the set of possible labels, inconsistent labels occur reasonably frequently in language documentation annotation. Some errors are typographical (e.g. labeling a future-tense morpheme with FIT instead of FUT). Others stem from a lack of agreement on conventions for capitalization and punctuation of labels; in our case the label for third-person singular ergative marking showed up in all the following variations: E3S., E3s., e3s., E3s., E3s, E3s, e3s. Straightforward UNIX command line utilities allowed us to quickly build a list of all tags in the corpus, which at its largest contained over 200 different tags. The list was adjudicated by Palmer with assistance on several points from Can, and a final list of 69 possible labels was agreed upon. Simple search-and-replace functions took care of correcting these errors. Note that this use of search-and-replace, together with concordancing, could also be very useful to help the linguist back-propagate changes in analysis, orthography, or labeling conventions that occur *during* annotation.

Consistency of hyphenation. A challenge for representing IGT in a machine-readable format, especially starting from a minimally-structured representation, is to treat each morpheme as an individual token while preserving the links between words on one line and morphemes on the next. We use hyphenation conventions to indicate groups of morphemes associated with a common word: prefixes get a right-side hyphen, suffixes get a left-side hyphen, and stems remain bare. Hyphenation patterns in the original texts varied a great deal. For example, the word form x-el-ch (COM-salir-DIR) could appear with many different hyphenations, some of which are shown in Table 1. We used a combination of automatic morpheme type identification and targeted manual correction to address hyphenation errors.

Alignment of annotation tiers. It is also crucial to properly maintain links between source text morphemes and the gloss labels assigned to them. Specifically, we need to ensure that the MORPH, GLOSS, and POS lines all have the same number of items. We again used scripting procedures to identify such errors, but resolving them required manual review. Some misalignments come from bad segmentation, as in (4) and (5). Here the number of elements in the MORPH line does not match the number of elements in the GLOSS line. The problem in this case is a misanalysis of yolow: it should be broken into two morphemes (yol-ow) and glossed platicar-AP.<sup>13</sup>

(4) TEXT: Non li in yolow rk'il

(5) MORPH: Non li in yolow r-k'il GLOSS: DEM DEM yo platicar AP E3s.-SR POS: DEM DEM PRON VI SUF PERS SREL

TRANS: 'Sólo así yo aprendí con él.'

Other alignment errors come from gaps in annotation. Even among the 32 glossed texts, not all are fully annotated. Most include occasional instances of partial annotation at the clause, word, or morpheme level. To maintain tier-to-tier alignment, each morpheme needs *some* label on each tier, even if only to indicate that the label is unknown. Some missing labels were filled in by Can. Others were filled with a placeholder label ('???'). The version of the corpus used in the experiments described below includes 468 known morphemes labeled with '???'. <sup>14</sup>

Conversion to IGT-XML. Finally, once word-to-morpheme and morpheme-to-gloss alignment problems had been resolved, we converted the cleaned annotations into IGT-XML (Palmer and Erk, 2007). The Shoebox/Toolbox interfaces provided in the Natural Language Toolkit (Robinson et al., 2007) were used in part of the conversion process. The conversion process is straightforward, but the many preprocessing steps described here are crucial for making it so.

It is worth noting that documentary linguistics projects can benefit greatly from performing a semi-automated clean-up process and converting formats in this manner. The resulting corpus is much more useful for future corpus and computational studies. In addition, the automated clean-up process can be fruitful for linguistic analysis. On some occasions, the scripts uncovered discrepancies in analysis or interesting error patterns that led to deeper analysis and new insights into some aspect of the language.

<sup>&</sup>lt;sup>13</sup>See key in section 2.3.

<sup>&</sup>lt;sup>14</sup>An additional 734 instances of the '????' label appear in cases where not just the label but the morpheme itself is marked as unknown in the original corpus.

Section	Words	Clauses	W/C	Texts
TRAIN	38802	8099	4.79	030,035,036,037,049,050,052,053,054,055
				056,057,059,063,066,067,068,071,072,076,077
DEV	16792	3847	4.36	020,022,023,025,029
TEST	18704	3785	4.94	001,002,004,008a,014,016
TRANSL	7361			005,033
RAW	210157			003,006,007,009,010,011,012,013,017,018
				019,021,024,026,027,031,032,034,041,047
				048,060,061,062,064,069,070,073,074,075
				080,081,110

TABLE 2: Detailed break-down of divisions in the corpus.

#### 2.6 Organization of corpus and labels for experiments

The Uspanteko corpus was split into training, development, and held-out test sets as detailed in Table 2. Texts were chosen for each split to obtain balance with respect to genre and average clause length. These are small datasets, but the size is realistic for computational work on endangered languages.

The two tasks we focus on for producing IGT are word segmentation (determination of stems and affixes) and glossing each segment. Stems and affixes each get a different type of gloss: the gloss of a stem is typically its translation whereas the gloss of an affix is a label indicating its grammatical role. The additional word-class line provides part-of-speech information for the stems, such as VI for *platicar* ("to talk, to chat").

The target representation for the semi-automated annotation studies in section 4 is an additional tier which combines part-of-speech labels for stems with gloss labels for affixes and stand-alone morphemes. The main reason for choosing this representation was to separate the stem translation task (e.g. *hablar* for cha'be) from the glossing task. In an actual documentation project, *both* the stem translation and the part-of-speech label would be provided as part of the glossing process. However, stem translation is a much more indeterminate task, so we focus on predicting a refined set of gloss/POS labels. Example (6) repeats the clause in (4), adding this new combined tier. Stem labels are given in bold text, and affix labels in plain text.

- (6) TEXT: Non li in yolow rk'il
- (7) MORPH: Non li in yol-owr-k'il COMBO: DEM DEM PRON VI-AP E3S-SR

TRANS: 'Sólo así yo aprendí con él.'

A simple procedure was used to create the new tier. For each morpheme, if a gloss label (such as DEM or E3S) appears on the gloss line (second line of (3)), we select that label. If what appears is a stem translation rather than a gloss label, we instead select the part-of-speech label from the next tier down

S	noun	7167	E3S	sg.3rd ergative	3433
ADV	adverb	6646	INC	incompletive	2835
VT	trans. verb	5122	COM	completive	2586
VI	intrans. verb	3638	PL	plural	1905
PART	particle	3443	SREL	relational noun	1881

TABLE 3: Most common labels and their frequencies: POS labels on the left, gloss labels on the right

(third line of (3)).

In the entire corpus, sixty-nine different labels appear in this combined tier. Table 3 shows the five most common part-of-speech labels (left) and the five most common gloss labels (right). The most common label, S, accounts for 11.3% of the tokens in the corpus.

The cleaned-up version of the corpus will be made available through AILLA. Details and instructions for obtaining the data will be posted to the EARL project website.<sup>15</sup>

#### 3 Unsupervised preprocessing of morphology

While the previous section considered computational support that involves no learning or prediction by the machine, this section discusses *unsupervised learning* of morphology. In unsupervised learning, the machine learns from raw, unlabeled text, such as transcribed speech from a language documentation project. The work reported in this section targets the IGT-creation subtask of segmenting word forms into their component stems and affixes.

We present unsupervised approaches that can serve as a preprocessing step to manual analysis. They focus on inducing the stems and affixes and producing (possibly noisy) segmentations or ranked segmentation candidates. We assume that the morphological pattern of the language itself — i.e. whether it is suffixal, prefixal, both, concatenative, templatic, etc. – has already been determined. We consider it a reasonable assumption that the linguist doing the analysis will have a good hypothesis on a language's morphological pattern at this level. Here, we deal only with languages that are suffixal, prefixal, or both.

We frame our morphology induction problem as a dual problem of (a) clustering of morphologically related word forms, and (b) segmentation of stems and affixes. These are closely related tasks where knowledge of one may benefit the other. Below, we outline two approaches that we have examined for unsupervised morpheme clustering and segmentation.

<sup>15</sup>http://comp.ling.utexas.edu/earl

#### 3.1 Cross-lingual projection

The first method that we present is that of Moon and Erk (2008). It uses bitexts (parallel texts) where linguistic resources are available for one of the languages, and corresponding words in the two texts are *aligned*. Word alignment in a parallel corpus is a mapping from each word to one or more corresponding words in the corresponding sentence in the other language (Brown et al., 1990). Developed in the context of machine translation, word alignment has also been used to *project* linguistic information from a source language, for which manual or automatic linguistic analyses are available (e.g. Spanish), to a target language, for which they are not (e.g. Uspanteko). See Yarowsky et al. (2001), Yarowsky and Ngai (2001), Snyder and Barzilay (2008) for approaches that specifically deal with morphology induction.

Following the lead of Yarowsky et al. (2001) and Yarowsky and Ngai (2001), we use word alignments to project lemmatization information across languages. The source language part of the parallel text is automatically analyzed with part-of-speech and lemma information. All target language word forms that have nonzero probability of occurring with a given source language lemma/POS tag pair can potentially be word forms of a common lemma. However, synonyms also tend to have common alignments, but do not have a common lemma, so they need to be filtered out. We designate as the target "pseudo-lemma" the target language word form with the highest probability of co-occurring with the source language lemma, and we remove from the set of candidate word forms all words that do not share a common prefix of length  $\geq 4$  characters with the target pseudo-lemma (this holds for suffixal languages; for prefixal languages, common suffixes are checked).

We applied this approach of learning lemmatization through projection to English as source language and German as target language. We used the German and English sections of the Europarl corpus (Koehn, 2005), and evaluated against the German TIGER corpus (Brants et al., 2002), which has manual lemma annotation. Evaluated *by type*, the approach achieved 77.2% precision, 87.4% recall, and an F-score of 79.1%. Evaluation *by token* yields 83.6% precision, 26.7% recall, and an F-score of 40.5%. This indicates that some high-frequency items are missed, which is to be expected, as high-frequency target items are most likely to be aligned with many different words in the source language.

### **3.2** Unsupervised induction of morphological clusters using document boundaries

One problem of the approach of Moon and Erk (2008)—as well as many other methods for unsupervised morphological analysis (Harris, 1955, Jacquemin, 1997, Goldsmith, 2001, Schone and Jurafsky, 2001, Freitag, 2005, Demberg, 2007)—is its reliance on multiple parameters, such as the requirement of a

prefix overlap with the target pseudo-lemma of at least 4 characters. This is problematic in a documentary setting: Parameters that need manual tuning are especially bad since they place an additional workload on the documentary linguist. But even parameters that are automatically calibrated on data are problematic since usually the amounts of data available in a documentary setting are relatively small.

So the second approach that we present is that of Moon et al. (2009), which attempts to eliminate parameters as much as possible. A key idea is to exploit a near-universal feature of documentary data (as well as most corpora)—that document boundaries are naturally preserved in these datasets. The simple intuition is that if orthographically similar words occur within the same document, there is a good chance that they are morphologically related.

The approach proceeds in four stages, again addressing the problems of clustering and segmentation discussed above. (1) The first step is a segmentation step, generating suffix candidates whenever a common stem candidate is found to occur with multiple different endings (and analogously for prefixes). The criterion for identifying stem candidates is based on the intuition that stems are longer than affixes. <sup>16</sup> This step overgenerates, so we (2) filter candidate affixes, retaining only those that show statistically significant co-occurrence with shared stems. To test significance, we use pairwise  $\chi^2$  tests. The remaining steps are clustering steps: After (3) clustering affixes, we (4) cluster stems based on affix clusters.

Document boundaries are utilized in stages (1) and (4). In step (1) we count stem co-occurrence either by document or globally. In step (4) we cluster stems that occur, either in the same document or globally, with affixes in the same cluster.

The model was applied to two data sets from English and to the Uspanteko data set discussed in section 2. The Uspanteko data set allows us to evaluate the approach directly on the task for which it was designed: the automatic morphological analysis of endangered languages. We include English in our study for two reasons. First, the availability of large text corpora for English allows us to evaluate the influence of corpus size on the model, by comparing performance on a large data set against the performance on a smaller portion of the same corpus. As corpora for endangered languages tend to be small by the standards of machine learning approaches, it is important to test whether a model can perform reasonably well with little data. Second, English is the *de facto* language in unsupervised approaches to morphology (Schone and Jurafsky, 2000, Freitag, 2005, Poon et al., 2009), so including it allows comparison with previous approaches.

 $<sup>^{16}</sup>$ In the case of English, there are exceptions such as be/be-ing, do/do-ing, but they are not prevalent as types.

For English, we used a larger and a smaller dataset, of 9M and 187K word tokens, respectively, to test the effect of dataset size on the model. In both cases, the data came from the New York Times segment of the Gigaword Corpus. <sup>17</sup> The best performing model on both English datasets, large and small, used global search for segmentation (step 1) and document-aware clustering (step 4). Precision/recall/F-score for the larger and smaller data were 77.7/70.2/73.8 and 88.3/78.0/82.8 respectively. Awareness of document boundaries seems particularly helpful with smaller corpora: On the small corpus, the completely document-aware approach (applied in steps 1 and 4) outperformed a completely global approach, with the opposite results on the large corpus. All versions of our model achieved higher F-scores than two benchmark systems, Linguistica (Goldsmith, 2001) and Morfessor (Creutz and Lagus, 2007). Linguistica achieved 76.2 on the smaller dataset and 61.8 on the larger. Morfessor achieved 59.7 on the smaller and 66.3 on the larger. Note that both were used with default parameters and that Morfessor was not used for its intended purpose of pure segmentation. Linguistica, on the other hand, generates clusters as a by-product of segmentation, which is its intended use. So, neither Linguistica nor Morfessor are fully adequate benchmark systems for our task, and it is entirely possible they could be tweaked to obtain better performance. Nonetheless, they do provide a reasonable point of comparison for the task as they are well-known existing systems that are easily obtained and that anyone could use (as we did) to perform the task. 18

Uspanteko morphology is polysynthetic, with both productive prefixes and productive suffixes, so we tested three different assumptions with the model: that the language is only prefixal, only suffixal, and both suffixal and prefixal. The best results were achieved by a fully global model viewing Uspanteko as prefixal, with precision 92.0, recall 50.0, and an F-score of 64.8. Linguistica and Morfessor achieved F-score of 64.3 and 38.8, respectively.

In step 1, we found global segmentation to perform better than the document-aware variant. This is due to improved filtering of spurious affixes when the data set is larger. Short words account for most noise through spurious affixes. For example, "pairs" like *crumble/crumbs*, *handle/hands* would lead to a spurious affix pair *le/s*. But the segmentation step uses a heuristic that assumes that stems will be longer than affixes, so if a short word accidentally has an overlap with a longer (possibly unrelated) word whose branch is longer than the common stem, the generation of affixes from the shorter word will be suppressed. Such an accidental sharing of substrings is more likely the larger the data set in a global search environment. Hence, longer words, which

<sup>&</sup>lt;sup>17</sup>LDC catalog no.: LDC2003T05

 $<sup>^{18}</sup>$ The best benchmark approach is Schone and Jurafsky (2000), but we were unable to obtain code for it at the time of this study.

are less likely to have spurious long branches, generate the bulk of candidate suffixes and stems in the global segmentation. When coupled with global segmentation document based clustering is particularly effective: It blocks the clustering of potential morphological variants which have never co-occurred in a document. This boosts precision. We are still examining why, on smaller data sets, document based segmentation and clustering show strong precision in spite of the fact that step (1) may generate noisy candidates.

It remains to be seen how useful the output from these models is for creating interlinear glossed texts as part of an overall language documentation process. However, manual evaluation by Can of the output of our model is encouraging. She measured the accuracy of 100 random morphological clusters produced by the model for Uspanteko and found individual clusters to be 98.5% accurate on average, with complete accuracy on 79.0% of all clusters. Linguistica had accuracy of 96.0% and 85.0% full cluster accuracy. Morfessor had 85.3% accuracy and 55.0% full cluster accuracy. See Moon et al. (2009) for more details on the model and evaluation. More extensive evaluation needs to consider two factors: (1) the effect of automatic preprocessing on annotation speed; and (2) the effect on annotation consistency and correctness.

Another possible extension concerns the question of pipeline-style processing versus integrated models. In the process of IGT creation, we are currently considering morphological analysis (section 3) and part-of-speech tagging (section 4) completely separately. The two processes ideally inform each other, but it is open whether the advantages gained by this information could outweigh the added complexity of an integrated model.

#### 4 Semi-automated annotation

The previous section discussed an *unsupervised* model for preprocessing a corpus to suggest morphological variants and analyses. In this section we discuss models that receive *supervision*, i.e., they learn from previously given human annotation. The amount of material which gets annotated is often limited by the money available for annotation. In the language documentation scenario, there is the additional hard constraint of time running out—for severely-endangered languages there may be no more than a small part of one generation still using the language, and before long there may be no more living knowledge of the language.

This section considers how a machine learning system can *interact with* an annotator to efficiently improve its accuracy such that it can be used for reliable labeling of new material. When annotation is done, we seek to have a corpus which is maximally useful for training an accurate classifier that can label further material reliably. This relies on two aspects of machine learning

systems which have little supervised (i.e. human-labeled) training data: (1) not all examples are equally valuable to machine learners and (2) even when a machine learner is unsure on an example, it often assigns a high probability to the correct label, compared to probabilities for all other possible labels.

In Palmer et al. (2009) and Baldridge and Palmer (2009), we describe a series of annotation experiments designed to test the viability of exploiting these two aspects to speed up morpheme gloss labeling. In this paper, the first aspect is discussed in section 4.1, the second in section 4.2. The practical goal is to explore best practices for using automated support to create fully-annotated texts, aiming to achieve the highest quality possible within fixed resource limits. Palmer et al. (2009) describes our data preparation and initial results for the use of active learning on the task of morpheme glossing. Baldridge and Palmer (2009) gives a detailed comparison of different strategies and conditions in terms of their relative effectiveness. Here, we provide a few details not covered in those papers and summarize the experiments and results.

#### 4.1 Active learning

Active learning has one core driving principle: we should use our human experts as effectively as possible, so we should avoid asking them for labels for easy examples. Examples which present some novelty are likely to help a machine learner improve its performance more quickly. In brief, active learning attempts to maximize the impact of human annotation time by identifying informative examples for the human to annotate. In one common active learning scenario, a machine-learned model is initially trained on a small set of annotated seed data. The learned model is then used to analyze a large set of previously unseen examples, a set of maximally-informative examples is selected from this pool, and the selected set is annotated by a human and added to the training data. The model is then retrained on the seed set plus the newly annotated examples, and the cycle repeats. With respect to the need for labeled data, active learning is well-suited for the language documentation context, in which it is common for a project to produce a small amount of IGT-annotated data and a much greater amount of unannotated data.

The active learning method we use is uncertainty sampling (Cohn et al., 1995). Uncertainty sampling identifies examples the model is least confident about. Intuitively, if the model believes all possible analyses are more or less equally likely, it cannot confidently select one label over the others. The model's low confidence level indicates that it has not had enough experience with that type of data to make an informed decision. Selecting high-uncertainty examples for annotation thus is intended to maximize the amount of new information provided for learning during each cycle.

We compare uncertainty selection against two baseline methods: sequen-

tial and random. For reasons of coherence and the importance of context, the default annotation procedure in language documentation is sequential selection. However, sequential selection is generally sub-optimal, particularly for corpora with contiguous sub-domains (e.g. texts from different genres), because it requires annotation of many similar examples in order to get to examples that, due to their novelty, are likely to help a learned model generalize better. Random selection requires no machine learning but typically works much better than sequential selection. Random avoids the sub-domain trap by sampling freely from the entire corpus, and it provides a strong baseline against which to compare learner-guided selection, such as uncertainty sampling. We compare uncertainty-based learner-guided selection (unc) against both random (rand) and sequential (seq) selection, the latter to have a comparison with business-as-usual for the relevant task.

#### 4.2 Label suggestions

The idea of using label suggestions is quite straightforward: the model ranks the possible labels which it might assign to a morpheme, and the annotator uses that ranked list, rather than the full, uninformative list of all possible labels, to come to a determination more quickly. Ideally, the right label is ranked at the top of the list and is thus the first label provided, meaning the annotator just needs to spot-check the model output.

Our experiments consider two conditions for providing classifier labels: a **do-suggest** (**ds**) condition where the labels predicted by the machine learner are shown to the annotator, and a **no-suggest** (**ns**) condition where the annotator does not see the predictions. The **ds** cases show the annotator the most probable label according to the most-recently-learned model, as well as a ranked list of other highly-likely labels. <sup>19</sup> In the **ns** cases, the annotator is shown a list of labels previously seen in the training data for the given morpheme; this list is ranked according to frequency of occurrence. Note that this is a stronger no-suggest baseline than one which simply lists all labels in alphabetical order. Providing the list of previously-seen labels in the **ns** conditions is intended to mirror an annotator's interaction with Shoebox/Toolbox, making for a better comparison. It is also extremely likely that ranking by frequency helps considerably in determining the correct label.

#### 4.3 Annotators and (lack of) annotation conventions

The annotations in the experiments were performed by two of this paper's authors, Campbell and Can. Both are linguists who specialize in language documentation and have extensive field experience. Both are fluent speakers of Spanish, the target translation and glossing language for the OKMA texts.

Can has done extensive linguistic and lexicographic work on Uspanteko.

<sup>&</sup>lt;sup>19</sup>To appear on this list, a label must be at least half as probable as the best label.

Her work includes a written grammar of the language (Can et al., 2007b) and contributions to the publication of an Uspanteko-Spanish dictionary (Vicente Méndez, 2007). Additionally, Can is a native speaker of K'ichee', a Mayan language that is closely related to Uspanteko.

Campbell is a doctoral student in language documentation whose work focuses on indigenous languages of Mesoamerica, particularly Chatino and Zapotec. At the start of the annotation studies, Campbell had no previous experience with Uspanteko and only limited prior knowledge of the structure of Mayan languages. He had access to the Uspanteko-Spanish dictionary during annotation, but not to the grammar.<sup>20</sup>

These two annotators were chosen specifically for their different levels of expertise in the language. The time of a linguist with language-specific expertise is one of the most valuable resources for producing IGT, and our experiments touch on the question of how to most efficiently use that resource in the annotation process. But documentation projects often also (or sometimes instead) draw on the time of a linguist *without* prior experience in the language. We compare the relative effectiveness of machine support for these two different types of annotators and find evidence that expertise does influence which selection strategies are most effective.<sup>21</sup>

A factor related to expertise is that not all annotators cost the same. For example, the most knowledgeable and possibly most efficient annotator might well be the most costly or have the most limited time (which has the same effect, for language documentation). This sort of factor would ideally inform an active learning process, though we do not address it here.<sup>22</sup>

A similarity of our setup to a typical documentation project is the absence of a detailed annotation manual. Annotation in language documentation is itself a process of discovery. Analyses change as annotation proceeds, and annotation conventions necessarily change along with them. Even without strict guidelines, though, annotators need to have some sense of common conventions, and in particular our annotators needed to have some sense of the conventions of the original OKMA annotations. To this end, we use a new annotator training process.

Two seed sets of ten clauses each were selected to be used both for human annotation training and for initial training of the machine learners. In separate sessions, each annotator was given these morpheme-segmented clauses to la-

<sup>&</sup>lt;sup>20</sup>We should note that the dictionary includes a brief section on the grammar of Uspanteko.

<sup>&</sup>lt;sup>21</sup>It should of course be noted that one annotator per type, as we have in these studies, is too small a sample to draw generalizable conclusions. Our results are suggestive but not conclusive. At the same time, the two-annotator scenario accurately reflects the resources available to many documentation projects.

<sup>&</sup>lt;sup>22</sup>For recent developments in cost-conscious selection, see e.g. Settles et al. (2008) and Haertel et al. (2008).

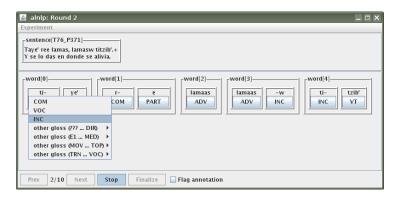


FIGURE 2: The OpenNLP IGT Editor interface.

bel, one set of ten at a time. The labels were compared to the original OKMA labels, and results indicating correct and incorrect labels were shown. The annotator's task was to relabel all incorrect labels, iterating the process until the two sets of labels matched completely. In cases where the annotator made 5–7 consecutive incorrect guesses, the correct label was provided.

#### 4.4 Annotation tool

To evaluate the effectiveness of machine support in these different conditions requires integrating automated analysis into the manual annotation process. The integration in turn requires careful coordination of three components: 1) presenting examples to the annotator and storing the annotations, 2) training and evaluating tagging models using data labeled by the annotator, and 3) selecting new examples for annotation. Since no existing annotation tool directly supports such integration, we developed a new tool, the OpenNLP IGT Editor,<sup>23</sup> to manage the three processes. The annotation component of the tool, and in particular the user interface, is built on the Interlinear Text Editor (Lowe et al., 2004).<sup>24</sup>

An example of annotating a clause with the IGT editor is given in Figure 2. The editor window displays the static tiers of the IGT annotation for the clause; these are the TEXT, TRANS, and MORPH lines. The first two appear in the upper left window of the editor. The individual morphemes are presented for labeling in the window below, grouped by word, with a separate gloss field for each morpheme.

This particular example shows the state of the editor as an annotator labels the first morpheme of a clause in one of the **ds** conditions. The clause

<sup>23</sup>http://igt.sourceforge.net/

<sup>24</sup>http://michel.jacobson.free.fr/ITE/index\_en.html

initially displays with the gloss fields populated by the most-likely label for each morpheme, as determined by the learned classification model. In this case, the annotator has not immediately accepted the machine's label suggestion and instead seeks to choose a different label. The label choices appear in a drop down menu for the gloss field. The first three items on the menu—COM, VOC, and INC—are label suggestions from the machine, ranked by decreasing likelihood. The rest of the label set is accessible through the alphabetically-organized menus appearing below the label suggestions. Every label in the pre-determined label set is available for every morpheme, but a few have been highlighted by the machine as more likely choices. One substantial advantage of using a fixed label set presented in drop down menus is that it prevents label inconsistencies by not allowing free input.

The annotation tool also measures and logs the time taken to annotate each individual clause, and the menu bar at the bottom of the editor window both tracks progress through the batch of clauses (shown by the 2/10 counter) and gives the annotator the ability to stop timing in order to take breaks. When the annotator hits the **Stop** button, though, the screen greys out and the clause is no longer visible. The editor also allows free movement between clauses in the batch, but no revision is possible once the annotations for the batch have been finalized. The final point to note is the **Flag annotation** checkbox at the bottom center of the window. In an ideal annotation tool, the annotator would be able to change segmentations as well as making gloss label decisions, but the OpenNLP IGT Editor does not offer that flexibility. As a compromise, the checkbox allows the annotator to flag clauses with problematic segmentations and/or analyses for later inspection. The editor processes IGT-XML, and the set of flagged clauses is easily retrievable from the XML files.

An additional requirement was that the editor interface be intuitive and easy-to-use. Anticipating and handling the users' needs, particularly those of the non-computationally-savvy user, added significantly to the development time. Yet still some human-computer interaction issues turned out to hurt performance (in terms of accuracy per second spent) for both the learned models and the human annotators. This is discussed in greater detail in section 5.

The OpenNLP IGT Editor is available under the open source Lesser General Public License.  $^{25}$  We hope that it will enable the others to further develop our tools and techniques.  $^{26}$ 

#### 4.5 Findings

One of the biggest findings—one which we fully expected—is that it is imperative to measure cost in terms of time rather than using a unit cost. This

<sup>&</sup>lt;sup>25</sup>http://www.gnu.org/licenses/lgpl.html

 $<sup>^{26}</sup>$ It should be noted that the editor is not currently appropriate for end-users: installing the tool and the other applications required for operation is not a trivial process.

is crucial since unit cost is the standard practice in active learning studies (which are almost entirely simulation studies). Measuring cost in terms of morphemes indicated that Campbell (the annotator without Uspanteko language expertise) was the most effective annotator, but this result reversed when the time used to annotate was taken into account: with cost measure in seconds, Can produced datasets that trained more accurate classifiers much more efficiently.

The second, more surprising, finding is that uncertainty selection worked well with Can, but it performed worse than random selection with Campbell. This indicates that language (or domain) expertise matters in using active learning. In particular, it indicates that we must develop methods that model not only how useful any given example is likely to be (e.g., using uncertainty), but also how well and how quickly a given annotator is likely to annotate it. There has been very little work on annotator-aware selection strategies in active learning research so far (although see Donmez and Carbonell (2008) and Arora et al. (2009)), yet it is clearly essential if active learning is to be an effective technique in real-life annotation projects.

This discussion of selection strategy effectiveness pertains to the accuracy of the learned model in labeling all words in the corpus, but this is just one way to measure the adequacy of the models and of the entire labeled set. For example, improved performance on uncommon constructions might be more important than overall high accuracy on the common cases. Figure 3 shows that prediction of labels for unseen morphemes gets a particularly large boost from active learning. This is highly relevant for language documentation: a major goal is to analyze the long tail of words/constructions in the language that may not be common but are linguistically interesting. Here uncertainty selection outperforms other selection methods in our experiments for both annotators in all conditions.

The third major finding is that label suggestions provided by the machine were useful for Campbell but not for Can. Campbell found the suggestions useful for limiting the likely analyses for a given morpheme, whereas Can initially found them to be a distraction and only paid attention to them later on in the annotation when the machine's predictions had become more accurate. However, these results were somewhat confounded by the way that label suggestion was implemented, which unexpectedly made it harder at times for the annotators to locate the label they wanted to select. The primary observation on label suggestions, then, is that it is probably most important to consider the interface design when hoping to allow machine suggestions to speed up annotation. The other, unsurprising, observation is that machine label suggestions should only be provided after the machine is sufficiently accurate. This suggests that there should be studies on measuring when a machine classifier is sufficiently accurate to begin suggesting labels (this is not a trivial thing to

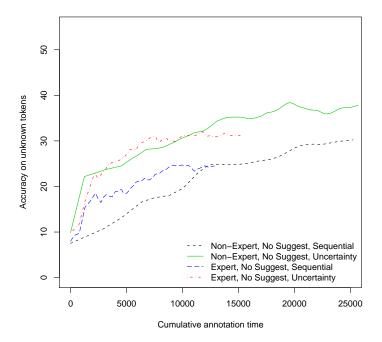


FIGURE 3: Accuracy on previously-unseen morphemes for both annotators, seq vs. unc.

do, since early in a project there would be no evaluation set available).

In summary, the standard strategy of sequential annotation with no input from a machine learner is outperformed by some configurations of learner-guided example selection and machine label suggestions. However, annotators with different levels of expertise may find different strategies to be more or less effective when it comes to quickly and efficiently producing a fully-labeled corpus of a given accuracy. The impact of differences between annotators indicates that in order to reliably obtain cost reductions with active learning techniques, annotators' fallibility, reliability, and sensitivity to cost must be modeled (Donmez and Carbonell, 2008). The results also bring into focus the uncertainty regarding how well active learning works in practical applications (Tomanek and Olsson, 2009). This is particularly important in the language documentation context, where software support for documenting languages has to be robust, flexible, easy to learn, and straightforward to

use.

#### 5 Interaction of annotators with machine decisions

A key part of our approach to reducing annotation cost is to integrate machine support and manual annotation. In this case, the annotations provided are labels for morphemes in IGT, and the annotators are two documentary linguists with extensive field experience. The annotators worked in a number of different experimental settings with different levels of machine support, which comes in the forms of both active learning and machine label suggestion. The annotators found both advantages and disadvantages to working with machine assistance. Also the two annotators differ greatly with respect to their previous experience with Uspanteko, and the different levels of expertise had a strong effect on which levels and types of machine support were most helpful.<sup>27</sup> These attributes also changed as annotation progressed and the annotators progressed along their own learning curve.

#### 5.1 Learning curve

In any annotation project, annotators go through an initial phase during which they become familiar with the data, the annotation guidelines and the annotation interface. During this phase, per-label annotation time is generally higher than it is later in the process, and mistakes and inconsistencies are more likely to occur. While Can's annotation times line up with this typical case, Campbell's learning curve is much steeper; in addition to familiarization with guidelines and interface, Campbell is in fact discovering the nature of the language as he goes.

As expected, Can's learning curve reached a plateau far more quickly than Campbell's. Her learning process consisted primarily of remembering aspects of the earlier analysis of Uspanteko (i.e. the analysis reflected in the grammar), noting subsequent changes in analysis, and resolving some inconsistencies in her labeling choices. Campbell, starting from zero, needed much more work to acquire proficiency with the language and task. This is reflected especially in his average annotation time per morpheme, shown in Figure 4.

Campbell noted clear patterns in his acquisition of a syntactic model for the language: verbs became clear first, because in Uspanteko only verbs take aspect marking. Person marking was the key to his next major step, which was the identification of relational nouns and possessed nouns, both of which inflect with the ergative person markers (set A in traditional Mayan linguistics). Adjectives were the third major area in which he felt confident of his labels, since almost invariably they immediately precede the nouns they modify. The most difficult distinctions, in his opinion, were sentence-initial morphemes,

<sup>&</sup>lt;sup>27</sup> As a reminder, Can is the language-expert, and Campbell is the language-novice.

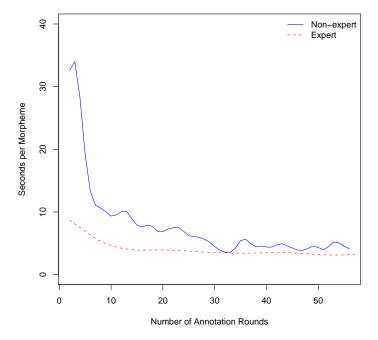


FIGURE 4: Average annotation time (in seconds per morpheme) over annotation rounds, averaged over all six conditions for each annotator.

variously labeled as adverbs, particles, or affirmatives.

A complicating factor for both annotators is that the data marks both derivational and inflectional morphology, but the former is not consistently analysed as such. In other words, in some cases the segmentations take derivational morphology into account and in others they do not.

Access to the Uspanteko-Spanish dictionary was essential for Campbell to make any progress understanding the language. In fact, he found simultaneous use of the digital and printed versions of the dictionary to be the most effective strategy. The digital version allows the use of targeted search terms, while the hard copy lets the user rapidly scan many pages of entries (and their examples) to get a broader picture of the language. At the same time, a dictionary as a stand-alone resource is of course not sufficient for developing a comprehensive linguistic knowledge of the structure and meaning of a language.

	expert	novice
seq-ns	73.17%	75.09%
rand-ns	69.90%	74.37%
unc-ns	61.23%	60.04%
seq-ds	67.48%	73.13%
rand-ds	68.34%	73.03%
unc-ds	59.79%	60.27%

TABLE 4: Overall accuracy of annotators' labels, measured against OKMA annotations.

#### 5.2 Annotator label accuracy

In section 4, the effectiveness of different levels of machine support is discussed in reference to the labeling accuracy of models learned from the annotator-produced training data. Accuracy of a model is evaluated by comparing its label predictions to the original (i.e. OKMA) annotations on a set of held-out texts. Thus the potential for learning an accurate model is affected by the accuracy of the annotators' labels as compared to the original annotations.

Accuracy against OKMA annotations. Table 4 shows the overall accuracy of the annotators' labels for each condition (after 56 rounds) as measured against the original OKMA annotations. As expected, **unc** selection tends to pick examples that are more difficult to label. Accuracy for both annotators suffers in both **unc-ns** and **unc-ds**.

The fact that Campbell's accuracy is generally higher than Can's is initially surprising; this is another result which highlights the differences and challenges that arise when we bring active learning into non-simulated annotation contexts. We attribute this result to two different factors. The first is the speed of annotation; Campbell spent nearly twice as much time labeling the same number of examples. The more important factor, though, again has to do with prior experience with Uspanteko. In language documentation, the analysis of the language is continually evolving. The OKMA annotations represent less a ground truth for the language than a reflection of the understanding of Uspanteko at the time that the original annotations were done. Can recognized—often through the morphological segmentation shown by the annotation tool—several linguistic phenomena for which the analysis has changed since the close of the project that resulted in the grammar, the dictionary, and the corpus. As a result, her labels in some cases diverge from those of the original corpus.

 $<sup>^{28}</sup>$ This is the main reason for providing the 'Flag annotation' checkbox as part of the annotation tool interface.

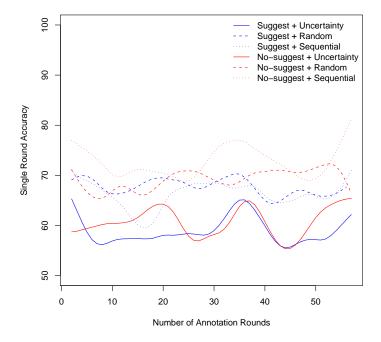


FIGURE 5: Single round accuracy per round for each experiment type: expert annotator (Can).

Annotator accuracy by round. Though annotator speed clearly improves over time, the same correlation does not hold for the accuracy of the annotators' labels. Figure 5 (expert) and Figure 6 (novice) plot annotator label accuracy by round of annotation. Despite showing lower label accuracy, faster annotation rates allowed Can to achieve higher accuracy in much less time.

**The ESP error.** Another significant source of divergence for Can from the OKMA annotations arises from one individual label. During the clean-up process, the label ESP was introduced for labeling Spanish loans or insertions (such as the adverb/discourse marker *entonces*). It gradually became clear that such tokens are very inconsistently labeled in the original corpus, usually with catch-all categories like particle or adverb. For example, the Spanish loan *nomas* (segmented, perhaps controversially, as no-mas) often seems to function as an adverb in Uspanteko clauses (e.g. (8); text 057, clause 209).

(8) jii'n kila' ge nomas

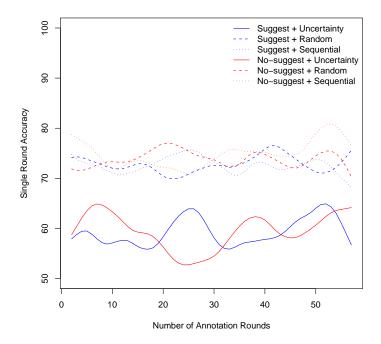


FIGURE 6: Single round accuracy per round for each experiment type: novice annotator (Campbell).

Si alli nada màs. Yes, only there.

In this case, the OKMA standard glosses both morphemes as adverbs (ADV), Can labels both with ESP, and Campbell provides a split labeling, attempting to capture the function of each morpheme: NEG-ADV. Arguments can be made for each of the three labelings.

Further analysis is needed to determine the role such words play in the clauses they appear in: are they the product of code-switching? Do they participate in the syntax of Uspanteko? Because this question remains unresolved, and in order not to influence the predictions of the machine learner with spurious label assignments, the decision was made to mark the tokens simply as being of Spanish origin. Example (9) (text 068, phrase 110) contains two examples of this type of word—tonses and pwes—along with each

non	seq-ns	rand-ns	unc-ns	seq-ds	rand-ds	unc-ds
seq-ns	69.91% (523)	70.82% (42)	62.42% (48)	72.35% (54)	74.25% (28)	67.82% (47)
rand-ns	71.32% (48)	83.94% (39)	66.56% (47)	66.15% (43)	73.75% (42)	67.55% (52)
unc-ns	66.31% (48)	67.87% (53)	62.31% (301)	58.87% (51)	73.31% (40)	61.10% (298)
seq-ds	73.35% (60)	75.56% (34)	56.39% (37)	60.02% (540)	66.00% (44)	61.01% (36)
rand-ds	68.67% (50)	76.40% (63)	66.67% (58)	65.88% (47)	76.33% (42)	66.99% (64)
unc-ds	65.41% (50)	67.98% (55)	60.43% (263)	58.13% (38)	70.74% (57)	60.40% (275)

TABLE 5: Inter-annotator agreement: expert v. novice, percentage of morphemes in agreement, (number of duplicate clauses)

annotator's labels for the clause.<sup>29</sup>

(9) TEXT: tonses wiyn pwes in ajnuch' na+

MORPH: tonses wiyn pwes in aj-nuch' na CAN: ESP ??? ESP A1S ???-ADJ PART CAMP: ADV EXS ADV PRON GNT-ADJ PART

Entonces yo pues hera pequeña. Well, I was young then.

Over time, the two annotators developed very different conventions for using the  $\mathbb{E} \mathtt{SP}$  label. Can applied it to 2086 of 24129 tokens (8.65%) and Campbell applied it to only 221 of 22819 tokens (0.97%). Because the label was introduced well after the OKMA corpus was completed, it does not appear at all in the original annotations, so any token labeled  $\mathbb{E} \mathtt{SP}$  is scored as incorrect when compared to the OKMA annotations; this alone adds more than 7 percentage points to Can's total label error.

#### 5.3 Annotator agreement

To get a more complete picture of the effectiveness of different levels of machine support, we evaluate each annotator's accuracy not only against the OKMA annotations, but also against each other and against themselves. Because each of the twelve settings (varying annotator, selection, and suggestion conditions) used examples selected from the same global pool of unlabeled examples, some duplicate clause annotation occurred for each pair of experimental conditions. Multiple labelings of a clause allow us to take simple agreement measures of both inter-annotator agreement and intra-annotator consistency.

**Inter-annotator agreement.** Table 5 shows agreement between annotators, measured in percent agreement on morphemes in clauses labeled by both annotators. The column headings refer to Can's experiments, the row headings

<sup>&</sup>lt;sup>29</sup>See key in section 2.3.

exp	seq-ns	rand-ns	unc-ns	seq-ds	rand-ds	unc-ds
seq-ns	_					
rand-ns	95.00% (41)	_				
unc-ns	87.10% (56)	90.91% (57)	_			
seq-ds	92.39% (60)	87.57% (35)	81.35% (41)	_		
rand-ds	91.02% (28)	90.94% (50)	89.10% (46)	86.13% (42)	_	
unc-ds	88.83% (51)	89.53% (57)	87.82% (332)	82.14% (42)	87.06% (49)	_

TABLE 6: Intra-annotator consistency, expert annotator

non	seq-ns	rand-ns	unc-ns	seq-ds	rand-ds	unc-ds
seq-ns	_					
rand-ns	90.11% (49)	_				
unc-ns	80.80% (44)	81.68% (54)	_			
seq-ds	90.00% (54)	87.94% (44)	77.97% (48)	_		
rand-ds	90.15% (52)	86.64% (45)	79.46% (62)	81.43% (44)	_	
unc-ds	84.15% (47)	78.55% (52)	77.68% (328)	78.81% (35)	77.95% (60)	_

TABLE 7: Intra-annotator consistency, novice annotator

refer to Campbell's, and the number in parentheses is the number of duplicate clauses for that pair of annotator-selection-suggestion conditions. The overall average inter-annotator agreement for duplicate clauses was 66.56%. This is another indicator of the divergence from the OKMA standard analyses noted in section 5.2, for Can in particular.

Note that the sets of clauses selected for the four pairings of uncertainty selection cases show a very high level of duplication. Not surprisingly, the level of agreement for the **unc-unc** pairs is consistently well below the overall average agreement, with an average agreement of just 61.06%. This is unsurprising: uncertainty-based selection specifically targets clauses that have some novelty for the model, and these are also likely to be more difficult for human annotators to label.

Intra-annotator consistency. The differences between annotators also appear when we consider the consistency of each annotator's labeling decisions. Table 6 and Table 7 (expert and novice, respectively) show, for each pair of experimental conditions, the percentage of morphemes labeled consistently by that annotator. Can's overall average percent agreement (88.38%) is higher than Campbell's (81.64%), suggesting that she maintained a more consistent mental model of the language, but one that disagrees in some areas with the OKMA annotations (in particular, she consistently used the ESP label quite frequently – see the discussion in section 5.2).

#### 5.4 Reflections on the annotation experience

Glossing the Uspanteko texts is a tagging task. In that respect the annotators had the usual role of providing labels for items selected for annotation. However, in these experiments annotation occurs in coordination with machine learning. In some settings the items to be labeled were selected by the machine, guided by the previously supplied labels. In the active learning (unc) cases, the labels provided by the annotator affect which examples are selected; in this way, the annotator and machine labeler are tightly coupled. Here, we consider the utility of the annotation tool and the semi-automated annotation process from the perspective of the annotators.

Annotation tool. Folding machine learning into an annotation tool raises some interesting issues. For example, when offering label suggestions to the annotators, the OpenNLP IGT Editor presents the suggested labels in a separate list, as seen in Figure 2, but removes those labels from the alphabetically-ordered drop-down bank of possible labels. Both annotators commented that the resultant change in the ordering of the labels at times slowed down the labeling process, as they could not rely on their memory of the position of the labels within the drop-down bank.

Other issues were raised by the facts that the tool was limited to handling one stage of the process of producing IGT and that the tool was designed for specific experimental purposes. This restriction forces the annotators to accept the pre-determined morphological segmentation. The one concession made in the tool design was to offer a checkbox for flagging examples that require further examination. The most common reason for flagging, by far, was to mark clauses with segmentation errors. In order to get accurate time measurements for labeling, it was necessary to cut out any additional analytical tasks, but in a working documentation project, this feature would likely hamper the efficiency of the annotators. Both annotators also noted that they would like to have access to the lexical gloss for stems (i.e. the stem translation) as well as the part-of-speech labels. These limitations are perhaps the main obstacles to this tool being useful in the early stages of a documentation project.

**Labeling-retraining cycle.** Active learning is inherently cyclical: (1) a model is trained, (2) examples are selected, (3) examples are labeled; (1') the model is retrained, and so forth. In active learning studies that *simulate* the annotator by using corpus labels, steps (1) and (2) can be time- and compute-intensive, and step (3) is trivial. This changes of course when we use actual annotators, when step (3) becomes the most time-consuming step of the process. There is, however, still a time cost associated with steps (1) and (2), and the annotator generally has to wait while those steps are completed and a new batch of examples is selected for labeling. This lag time

may cause frustration, distraction, boredom, or even a much needed break for the annotator.

In addition, waiting time needs to be treated as part of the time cost of annotation. We did not take this into account in our experiments. However, aspects of both the experimental design and the implementation of the annotation tool combine such that annotator lag time is nearly constant across annotators and across experimental conditions, thus minimizing the impact of waiting time on our results.

First, for each annotator we alternate between experimental conditions, in order to mitigate the effect of the annotator's learning curve. Each selection-suggestion strategy combination is set up as a separate experiment, and examples are selected in batches of 10 clauses. In each round of annotation, the annotator labels a total of 60 clauses, 10 for each experimental condition. The annotation tool is designed to work on one experiment at a time, so to switch experiments the annotator restarts the tool and is prompted to select the desired experiment. (Note that the annotators were not explicitly shown the selection method being used in each set.) Thus, switching time is consistent across experiments. Second, our models are simple, and the training set consists of only those clauses already labeled by the annotator, so the models train quickly.

Steps (1) and (2) can occur either immediately before or immediately after the batch of clauses has been labeled, and the sequence is determined by the annotator. This provides the annotator at least a small amount of control, so he/she can either proceed directly to the next experiment or wait out the short training time before switching. Also, due to the order of the steps, the model training feels more like a part of the active switching process and less like passive time sitting and waiting for the machine to finish.

**Iterative model development.** With a setup that gives annotators access to the predictions of the classifier, it is important to ask to what extent the annotators are influenced by seeing those predictions. Here we found quite different responses from the two annotators.

Can noted that the machine's accuracy seemed to improve over time, and that bad suggestions from the machine sometimes slowed her down, as she had to wade through a number of wrong labels to get to the label she wanted. She also noted that at some points she found herself accepting the machine's suggested label in the case of homophonous morphemes and later rethought the label, though too late to make any changes. In other words, the appearance in the suggestion list of only one of the two or more possible labels for a morpheme in some sense put the other possible choices out of mind. Once she noticed this happening, she started taking more care with such cases. We note that these are precisely the kinds of cases for which the machine

needs additional training data to learn to distinguish the two different analyses for the morpheme. Such an unvirtuous circle between the annotator and the model clearly has the potential to put the annotation effort off track.

Campbell had a more complex relationship with the machine learner. Near the beginning of the annotation process, seeing the machine labels was actually a hindrance, compared to the no-suggest cases, in which Campbell was shown the labels he had previously assigned to the given morphemes. This being a hindrance is a function of the annotator's own learning process. In the beginning, he spent quite a lot of time selecting a label for each morpheme, consulting the dictionary extensively and thinking a lot about the likely role of the morpheme. In other words, he was deeply engaged in linguistic analysis. Thus he trusted the labels he had previously chosen but did a lot of second-guessing and rechecking of the suggestions made by the machine. It would have instead been helpful to highlight machine suggestions when they correspond to labels seen with previous occurrences of the morpheme.

Later in the annotation process, as the model began to make more consistently accurate predictions, he began to trust the machine suggestions much more, provided they were consistent with his own current mental model for the language. Once Campbell trusted the machine labels to a greater extent, having access to them saved a lot of time by reducing (often to zero) the number of clicks required to select the desired label. Interestingly, Campbell grew to be quite aware of the varied model accuracy in the different experimental settings. In fact, though he didn't know this, his impression of the most accurate model is indeed the same as his best-performing model (random selection with machine labels).

**Epiphany effect.** Without having knowledge of the accuracy of the models trained on his labels, Campbell commented on having several points of 'epiphany' after which he had an easier time with the annotation. These were points at which he resolved his analysis of some frequently-occurring aspect of linguistic analysis, and these discoveries show up as bumps in graphs charting the performance of the models trained on his data.

Campbell found it hard to keep track of all the changes he was making to his mental model of the Uspanteko grammar as annotation proceeded. It appeared to him that some of the periods where it seemed the machine was slipping could have in fact been cases of it no longer matching his analysis. Also, he did not know how long it would take for the machine's predictions to stabilize after changing his analysis of something. Would it weight his later tags greater than his earlier tags? Would an erroneous analysis early on mean it would take a while for the machine to amass enough correctly glossed tokens of such a morpheme to outweigh all of the incorrectly glossed tokens? Clearly, it would be useful to have some transparency in terms of the

history of analysis of certain morphemes or constructions and also the ability to explain why a model is making a decision one way or another.

Handling changes in analysis. Language documentation involves both preserving examples of a language in use and discovering the nature of the language through ongoing linguistic analysis. Both annotators noted changes in their analyses of particular phenomena as they proceeded with annotation. In some cases, a jump in model accuracy followed an epiphany in the annotator's own model of the language.

A deficiency of our annotation tool, and indeed a challenge for most current tools used to aid production of IGT, is that it does not allow the annotator to reannotate previous clauses as the analysis changes. One possible approach would be to couple global search (i.e. search of the entire previously-annotated corpus) with a reannotation function. This would allow an annotator to view a concordance of clauses containing the morpheme in question and to pick and choose which of the labels should be changed.

One such example concerns the morphemes li and ri. Both function sometimes like prepositions and sometimes like demonstratives. Campbell began the experiment glossing all instances of both morphemes as prepositions. At some point he switched to labeling them all as demonstratives, and finally, after about 30 rounds of annotation, he began to distinguish the two functions. Can also noticed an increase in her accuracy and consistency over time.

#### 6 Conclusion

Based on the results of the work and experiments described in this paper, we believe there is clear potential for fruitful, mutually beneficial collaboration between language documentation and computational linguistics.

Challenges and benefits for language documentation. Documenting and describing an endangered language is a complex task with no clearly established best methodology or workflow.<sup>30</sup> Each language offers its own set of challenges, and each documentation project tends to develop its own set of solutions. An additional confound to consistency in the documentation process is the fact that most such projects are individual or small-group endeavors on small budgets, with little or no institutional guidance by the greater documentary linguistics community.<sup>31</sup>

Even very simple computational strategies, such as basic scripting for text manipulation and data management can be very effective in efficiently im-

<sup>&</sup>lt;sup>30</sup>Although strong recommendations exist for ensuring the longevity and robust accessibility of digitized language data; see for example Bird and Simons (2003) and the results of the EMELD project http://emeld.org.

<sup>&</sup>lt;sup>31</sup>Some personal perspectives on the difficulties faced by such projects can be found in Newman (1992), Wilkins (1992), Rice (2001).

proving the quality and consistency of transcriptions, translations, and IGT annotations from language documentation projects. Much of the work of documentation is data-intensive and corpus-based, and many of the problems encountered could greatly benefit from knowing a scripting language such as Perl, Python or Ruby. In addition, these skills and use of standard formats both greatly increase the reusability of such data.

Machine learning and active learning approaches, while certainly more complex and more challenging to implement, show some promise for partially automating and thus speeding up the creation of IGT. Using machine assistance, we consistently learned more accurate models, more quickly, than was possible using the standard strategy of sequential annotation with no machine label suggestions. These learning methods need input data that is in a well-organized and machine-readable format, but they also output this type of data, making it much easier for later use of language technologies for the language being documented.

Challenges and benefits for computational linguistics. Questions arise in the context of documentary linguistics that present interesting challenges for computational linguistics. IGT creation is actually a bad fit for the standard pipeline model frequently used in computational linguistics, because the different stages of analysis—morphological analysis/segmentation, labeling of morphemes, and sometimes translation too—overlap more severely than with well-studied languages. Another challenge is the absence of strict annotation guidelines; both analysis and annotation are continually evolving, each informing the other.

Some of the challenges we encountered raise important considerations for direct practical application of machine learning and active learning. First, an understanding of the human-computer interaction in the annotation process is fundamental: unanticipated human factors can diminish the potential effectiveness of input from the machine learner. The interactions between the human annotator and the machine learner are very complex and must be carefully considered and thoroughly addressed for effective integration of the two. Second, for active learning to be effective, some sort of model of the annotator needs to be incorporated into example selection strategies. Finally, it is important that annotation software be flexible enough to allow for revision as the analysis of the language changes; at the minimum, computational support can assist with propagating such changes back to previously-labeled clauses.

Research in computational linguistics also stands to benefit from expanding the range of languages it works with. Standardized, machine-readable IGT annotations for less-studied languages and the diverse phenomena they exhibit would enable a much wider cross-linguistic validation of models used in computational linguistics. Also, machine learning techniques have mostly

been used in scenarios where large volumes of data are available. There is thus an opportunity to evaluate the impact of models that assume less training material, e.g. through linguistically informed priors.

**Infrastructure.** Creating the necessary software infrastructure to build an active learning system is a substantial hurdle. Creating our annotation tool to interface between data, annotator, and machine classifier required considerable effort, especially to ensure it was easy for the annotators to use. If machine learning is to be of any assistance to language documentation, beyond individual projects such as ours, it is clear that a solid software infrastructure is necessary. This infrastructure must take into account both machine and human factors.

We envision a broadly-accessible, web-based system for collaborative annotation of texts, possibly based on a combination of paradigms such as Google Wave<sup>32</sup> and the Amazon Mechanical Turk (AMT)<sup>33</sup>. Google Wave supports distributed, real-time interaction between a select group of users and automated applications for creating documents collaboratively. With AMT, annotations can be obtained for a fraction of the usual cost by parceling out instances to self-selected non-expert annotators, called Turkers. AMT labels have been found to show high agreement with pre-determined gold-standard labels for some natural language processing tasks, such as affect recognition and recognizing textual entailment (Snow et al., 2008). Turkers in general are non-experts and so are not likely to be effective for work in language documentation, but the core infrastructure would be compatible with a (necessarily smaller) population of select, linguistically trained Turkers. By embedding AMT capabilities and machine-learning components for IGT creation within an environment like Google Wave, the documentation process could be sped up significantly.

Though we envision this system as facilitating collaboration not just between humans, but also between humans and machines, it is abundantly clear that the machine learner must be tuned to human needs. Questions of human-computer interaction must be carefully considered, the learner must model what the human *actually* does, and the human must always retain veto power.

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<sup>32</sup>http://wave.google.com/

<sup>33</sup>https://www.mturk.com/

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